Responding to Student Disclosures of Discrimination, Harassment & Sexual Misconduct
Inform, Support, and Report

University employees designated as “responsible employees” have an obligation to report any information about possible discrimination, harassment and sexual misconduct to OIE. They must promptly report all known relevant information, including but not limited to: (1) the name of the complainant, respondent, and any witnesses; (2) the date, time, and location of the misconduct; and (3) any other pertinent facts. OIE will then determine next steps.

Please note that no employee is authorized to investigate or resolve reports or complaints of this nature without express direction from OIE.

Step 1: INFORM

Inform the student that you are a responsible employee and have a duty to report information regarding discrimination, harassment and/or sexual misconduct. Be thoughtful and try not to stop the student from sharing their experience too abruptly.

What should I say if the student begins to share information about possible discrimination, harassment, and/or sexual misconduct?

- “I think that you are about to tell me something about an unwanted sexual situation/an incident that I may be obligated to report. I am here to listen and I want to help you, but I am a responsible employee and I am required to take the information that you share with me to the Office of Institutional Equity (OIE).”
  - “Even if you do not feel comfortable sharing anything more with me, I can still help connect you with on-campus confidential resources.” [For more information about confidential resources, see below and Appendix B of the SMPP].
  - “If you feel comfortable sharing your experience with me, we can talk about how OIE will reach out to you after I fulfill my responsible employee obligation.”

What should I do if the student discloses more information?

Please explain that:

- Someone from OIE will reach out to the student to offer information about their options and various resources;
- While it is up to the student whether they want to respond to OIE’s e-mail, OIE will also simultaneously assess what risk the reported complaint may pose to the student and/or the JHU community, and thus if any immediate action is needed;
- OIE will send at least one additional follow-up e-mail if the student does not respond to OIE’s initial outreach; and
- The student can connect with on-campus confidential and non-confidential resources regardless of whether or not they engage with OIE.
Step 2: SUPPORT

How should I show my support for the student?

• Patiently listen, don’t judge, and allow the student to share what they want.
• Empower the student to make their own choices about which resources to utilize and what to do next, if anything.

Step 3: REPORT

Promptly contact the Office of Institutional Equity to report the incident (no later than 24-48 hours of speaking with the staff or faculty). Call OIE at 410-516-8075, e-mail at titleixcoordinator@jhu.edu, or file an online report at oie.jhu.edu

What does OIE do after receiving a report from a Responsible Employee?

OIE will reach out to the student – most often by e-mail – to offer information about their options and various resources. OIE also seeks to understand the student’s preferences for moving forward. While certain situations and information – such as active safety concerns – may require OIE to take action without first speaking with the student, OIE generally prefers to speak with the student before moving forward with formal action, like an investigation.

ADDITIONAL RESOURCES

Safety
• Dial 911 for medical or safety assistance
• Campus Safety and Security: 410-516-7777

Medical Assistance
• Mercy Hospital: 410-332-9000
  Hospital offering Sexual Assault Forensic Exam in Baltimore City
• JHU Student Health and Wellness: 410-516-8270
  Serves all full-time, part-time & visiting undergraduate & graduate students from KSAS, WSE & Peabody (PY), and post-doctoral fellows enrolled in KSAS, WSE, School of Education & Sheridan Libraries
• University Health Services: 410-955-3250
  Serves BSPH, SOM, and SON students, residents, fellows & trainees & their spouses or domestic partners

On-Campus Confidential Support
• JHU Sexual Assault Helpline (24/7): 410516-7333
  A confidential service available to ALL JHU students
• JHU Counseling Center: 410-516-8278
  (press “0” to speak with the on-call counselor in an emergency)
  Serves all full-time undergraduate and graduate students from KSAS, WSE, & PY
• University Mental Health Services (24/7): 410-955-1892 (Press “0” to speak with the on-call psychiatrist in an emergency)
  Serves BSPH, SOM, and SON students, residents, fellows & trainees & their spouses or domestic partners
• Johns Hopkins Student Assistance Program (JHSAP): 443-287-7000
  Serves graduate, medical & professional students, and immediate family members
• Gender Violence Prevention & Education: 410-516-5133 or acampb39@jhu.edu
  Primarily serves students
• Religious & Spiritual Life: 410-516-1880

1 There is even more information about Confidential and Non-Confidential Resources on OIE’s websites.

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