Responding to Staff and Faculty Disclosures of Discrimination, Harassment & Sexual Misconduct
Inform, Support, and Report

University employees designated as “responsible employees” have an obligation to report any information about possible discrimination, harassment and sexual misconduct to OIE. They must promptly report all known relevant information, including but not limited to: (1) the name of the complainant, respondent, and any witnesses; (2) the date, time, and location of the misconduct; and (3) any other pertinent facts. OIE will then determine next steps.

Please note that no employee is authorized to investigate or resolve reports or complaints of this nature without express direction from OIE.

Step 1: INFORM

Inform the individual that you are a responsible employee and have a duty to report information regarding discrimination, harassment and/or sexual misconduct. Be thoughtful and try not to stop someone from sharing their experience too abruptly.

What should I say if the staff or faculty begins to share information about possible discrimination, harassment, and/or sexual misconduct?

- “I think that you are about to tell me something about an unwanted sexual situation/an incident that I may be obligated to report. I am here to listen and I want to help you, but I am a responsible employee and I am required to take the information that you share with me to the Office of Institutional Equity (OIE).”
  - “Even if you do not feel comfortable sharing anything more with me, I can still help connect you with on-campus confidential resources.” [For more information about confidential resources, see below and Appendix B of the SMPP].
  - “If you feel comfortable sharing your experience with me, we can talk about how OIE will reach out to you after I fulfill my responsible employee obligation.”

What should I do if the staff or faculty discloses more information?

Please explain that:

- Someone from OIE will reach out to the individual to offer information about their options and various resources;
- While it is up to the individual whether they want to respond to OIE’s e-mail, OIE will also simultaneously assess what risk the reported complaint may pose to the individual and/or the JHU community, and thus if any immediate action is needed;
- OIE will send at least one additional follow-up e-mail if the individual does not respond to OIE’s initial outreach; and
- The individual can connect with on-campus confidential and non-confidential resources regardless of whether or not they engage with OIE.
**Step 2: SUPPORT**

**How should I show my support for the staff or faculty member?**

- Patiently listen, don’t judge, and allow the individual to share what they want.
- Empower the individual to make their own choices about which resources to utilize and what to do next, if anything.

**Step 3: REPORT**

Promptly contact the Office of Institutional Equity to report the incident (no later than 24-48 hours of speaking with the staff or faculty). Call OIE at 410-516-8075, e-mail at titleixcoordinator@jhu.edu, or file an online report at oie.jhu.edu

**What does OIE do after receiving a report from a Responsible Employee?**

OIE will reach out to the individual – most often by e-mail – to offer information about their options and various resources. OIE also seeks to understand the individual’s preferences for moving forward. While certain situations and information – such as active safety concerns – may require OIE to take action without first speaking with the individual, OIE generally prefers to speak with the individual before moving forward with formal action, like an investigation.

**ADDITIONAL RESOURCES**

**Safety**
- Dial 911 for medical or safety assistance
- Campus Safety and Security: 410-516-7777

**Medical Assistance**
- Mercy Hospital (*Hospital offering Sexual Assault Forensic Exam in Baltimore City*): 410-332-9000
- University Health Services (*Serves BSPH, SOM, and SON individuals, residents, fellows & trainees & their spouses or domestic partners*): 410-955-3250

**On-Campus Confidential Counseling**
- Employee Assistance Program (24/7) (*Serves University faculty & staff & their immediate family members*): 888-978-1262 or online via cca@yourservice – Company Code: JHEAP
- University Mental Health Services (24/7) (*Serves BSPH, SOM, and SON individuals, residents, fellows & trainees & their spouses or domestic partners*): 410-955-1892
  - Press “0” to speak with the on-call psychiatrist in an emergency
- Religious & Spiritual Life (*Primarily serves students*): 410-516-1880

**Off-Campus Confidential Counseling**
- Turnaround (24/7 Hotline) (*Serves Baltimore City & County*): 443-279-0379
- RAINN (24/7 Hotline) (*Rape, Abuse, and Incest National Network*): 800-656-HOPE (4673)

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1 There is even more information about Confidential and Non-Confidential Resources on OIE’s websites.

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